

International Supply Chain Programme

case study

The Challenge

A major global FMCG company needed to improve its IT infrastructure to support its business objectives, of increasing the manufacturing capacity of its individual country operations, and to provide a more flexible manufacturing and distribution model for all its European sites.

'The senior team at Leading Resolutions turned what was a complex challenge into a simple easy to understand strategy that led to a flawless implementation, a testament to their experience and detailed understanding of our business.'



Our Solution

- The architecture, design and implementation of technology and infrastructure strategies
- Introduced internally-hosted ERP system, a secure web-enabled front-end, accessed over a corporate-wide telecommunications infrastructure comprising frame-relay and VPN services
- Enabled the transition of the new technologies back into the normal day-to-day business, accessible via a secure corporate wide telecommunications infrastructure

Business Benefits

- Reduced head count
- Reduced support costs
- Speed of deployment of supply chain solution
- A single view of demand planning, purchasing and stock management to deliver an integrated supply chain system for the group
- Reduced product waste
- Leverage of the groups' collective purchasing power
- Improved customer service levels for faster and more accurate order fulfilment

Technical Benefits

- Centralised European data centre
- Implementation of service delivery and service management processes
- Centralised and outsourced telecommunications infrastructure

Brinkworth House, Brinkworth, Swindon,
Wiltshire SN15 5DF
T: 08450 600 601 F: 08450 600 602
E: info@leadingresolutions.com
www.leadingresolutions.com