

# Global Collaborative Working case study

## The Challenge

A major FMCG company had 10,000 employees, spread amongst 70 countries, who were using a multitude of incompatible desktop, office, network and productivity tools. The company wanted to:

- Increase the speed and ease of its decision-making processes
- Introduce collaborative, secure and timely working practices across the whole workforce
- Share common information

'The successful project management consistently delivered by the Leading Resolutions team enabled us to implement major IT change programmes across our international business'.



## Our Solution

- Developed and implemented a global office systems and networking strategy
- Set up a global email system
- Introduced a single global support team
- Outsourced telecommunications

## Business Benefits

- Significantly improved decision-making, helping the company to make several successful key acquisitions ahead of its competitors
- A substantial bottom-line improvement